

## MEDIA RELEASE

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# Servcorp Invests in AI-Enhanced Workforce

Global workspace provider Servcorp is trailblazing a human-centric approach towards AI adoption in the office services industry, equipping all team members with comprehensive AI training and premium tool access.

While modern industries race to replace human workers with chatbots and automated systems, Servcorp's investments in providing comprehensive training for its entire workforce seek to prove that AI-enhanced professionals can deliver superior results.

Servcorp has developed extensive in-house training programmes, upskilling new and existing team members on harnessing AI to support their clients' business needs.

Team members now utilise AI tools to expedite an array of client tasks, from drafting professional emails in multiple languages, to crafting detailed market reports and coordinating international appointments.

Crucially, all members are taught to use these tools responsibly. This includes verifying AI-generated information for accuracy, rectifying hallucinated data from reports, avoiding overly programmatic sentences from written content, and adhering to stringent data protection protocols to safeguard client data.

Clients can be assured that while AI is used to accelerate service delivery, human judgement and expertise remain integral to providing first-class administrative support.

Servcorp demonstrates a commitment to providing 5-star customer service by combining both cutting-edge AI capabilities and the invaluable factor of human expertise, judgement, and relationship skills.

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## About Servcorp

Servcorp (ASX: SRV) is a global provider of flexible workspaces including serviced offices, meetings rooms, coworking spaces and virtual offices. Its combination of places, power and people – premium serviced offices, coworking and virtual office spaces, combined with industry-leading administrative and tech infrastructure, empowers businesses of all sizes to drive resilience, adaptability and sustainable growth.

Servcorp's industry-leading technology makes it easier for people to work how and when they want, with seamless transitions from in office to virtual working, providing the ultimate flexibility for businesses.

Headquartered in Sydney, Servcorp has 150 locations in 44 cities in 22 countries offering 50,000+ small businesses, start-ups, entrepreneurs and other professionals a unique commerce ecosystem.

For more about Servcorp, visit [Servcorp.com.au](http://Servcorp.com.au)